



Department of Health

ANDREW M. CUOMO
Governor

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

SALLY DRESLIN, M.S., R.N.
Executive Deputy Commissioner

May 13, 2019

DAL: DAL 19-10
SUBJECT: ACF Legal Services Agencies and
Community Resources Providing
Resident Advocacy Services Guide

Dear Administrator:

This letter is to inform you that the Adult Care Facility (ACF) Legal Services Agencies and Community Resources Providing Resident Advocacy Services Guide has been updated, reordered and revised with the most current information, including free legal and resident advocacy services and Office for the Aging contacts located at the end of the guide. Please update your copy with this information.

ACF Regulations found in 18 NYCCR Part 487.5(f)(5), 488.5(e)(7) and 490.5(f)(7) require that "in addition to the prescribed termination notice, the operator shall furnish to the resident a list of agencies, including the Long Term Care Ombudsman Program, providing free legal services and agencies engaged in resident advocacy services within the geographic vicinity of the facility. Such lists must be provided or approved by the Department and shall include names, addresses and telephone numbers." Operators are responsible to review the information in the guide for accuracy prior to providing it to the resident. If additional agencies and/or other updates are identified, please contact this office so additional updates can be made.

The Division of ACF/Assisted Living Surveillance will review the information contained in the guide annually and update as necessary. If you have questions regarding the guide, please contact the Division of ACF/Assisted Living Surveillance at (518) 408-1133 for further clarification.

Sincerely

Heidi L. Hayes, Acting Director
Division of Adult Care Facility and
Assisted Living Surveillance

Attachment

cc: Ms. Barrington
Ms. Hasan
Mr. Pinto
Ms. Nickason
Mr. Vandyke